

Non-Destructive Testing Products Limited



113-115 CUSHMAN ROAD, UNITS #22-23, ST. CATHARINES, ON L2M 6S9

Tel: (905) 934-5195 Fax: (905) 934-2665

www.ndtproducts.ca

March 31, 2020

Dear Valued Customer,

In response to the increasing concerns regarding the spread of the COVID-19 virus, we have decided that in order to ensure we are doing all that we can as a Company to not put our staff and Customers in potentially harmful situations, no on-site visits to Customer locations will be permitted, until further notice.

We understand that this may be a difficult decision for our customers who rely on our on-site visits to ensure their equipment is running properly to support their daily activities. However, we believe that it is of the utmost importance that we, as a Company, do our part to contain the spread of the COVID-19 virus, and keep all of our staff safe and within our Company premises until we are instructed that it is safe to resume on-site visits to our customer locations.

We appreciate your co-operation with this matter, and hope that we are not required to keep this policy in place for an extended period of time.

Sincerely,

A handwritten signature in blue ink that reads 'M. Sean McKernan'.

M. Sean McKernan
President & CEO

